

New Service Innovations from the North West Region

If you are interested in any of the following service innovations, or require additional information, please contact Emma Malpeli, Service Modernisation Manager, *TrusTECH*, Telephone Number 0161 276 5970, email emmamalpeli@trustech.org.uk

Physiological Observation Track and Trigger System (POTTS) Chart

Development of a radically new patient chart that fully integrates physiological observations with early warning scoring.

The chart has eliminated the need for the nurse to calculate the physiological score from an instruction table. Instead physiological scores are automatically advised by ghosted values in the chart area; the only calculation needed is to sum the scores to yield the EWS. The chart can be used across general medical and surgical wards. In a pilot trial the use of the new chart has improved compliance and accuracy of EWS recording to 89.9% - a twofold improvement on the two previous years' audits. The improvement in compliance and accuracy of EWS may result in the earlier detection of patient's with deteriorating conditions. Additional resources / information are available on request.

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Morecambe Bay Hospitals NHS Trust

Young and Pregnant Service

A specific service for young parents under the age of 17, offering support and maternity care to them during and after their pregnancy, with the aim of quantifiable improvements in fetal and maternal outcomes within this client group, in line with the national service framework guidelines / recommendations

Additional resources / information available on request.

Pennine Acute Hospitals NHS Trust

Expediting Aspirin in acute stroke

A service reorganization and multidisciplinary collaboration has resulted in the development of a ten bedded, nurse led, acute, stroke unit. Evidence has shown that survival increases by 1 life in 100 new cases for patients who receive aspirin within 48 hours of symptom onset.

This acute unit ensures that stroke patients undergo assessment and if appropriate receive aspirin within 48 hours of stroke, in line with national guidelines

Additional resources / information available on request.

Salford Royal Hospitals NHS Trust

Typing clinics in real time

A reorganization of secretarial services ensures that the patient's letters are typed in real time in the orthopaedic clinics; each letter is signed by the consultant and posted to the G.P. on the same day as the clinic, resulting in: improvement in communication, significant time savings for all members of the multi disciplinary team involved in operating the orthopaedic clinics, reduced delays for patients, improved retention of secretarial staff and improved morale

Additional resources / information available on request

St Helens and Knowsley Acute Hospitals NHS Trust

Not Missing the Point

Development of a prescriptive and consistent Trust wide approach to the management of needle stick injuries, by use of a care pathway. Following guidance set by the Department of Health in relation to HIV Post Exposure Prophylaxis. This process involves a multidisciplinary approach to the management of needle stick injuries, involving GUM, Infection Control, A&E, Occupational Health and Pharmacy

Additional resources / information are available on request.

Wirral Hospitals NHS Trust